

Transform Your Service Delivery With 4me

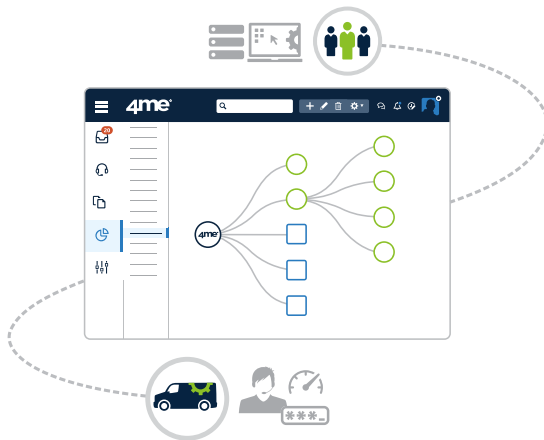


4me provides the ability to streamline workflows, foster collaboration, and ensure efficient communication within and between organizations. Our innovative platform empowers businesses to enhance operational efficiency and deliver exceptional customer experiences.

By centralizing all service-related activities, 4me enables teams to work seamlessly together, eliminating silos and promoting cross-functional collaboration. 4me facilitates real-time interactions, ensuring that your teams and customers stay informed every step of the way.

With automated workflows and task management capabilities, your organization can reduce response times, improve resource allocation, and meet service level agreements with ease. Experience the power of streamlined service delivery with 4me and elevate your organization's performance to new heights.

The unique architecture of 4me was designed to provide 3 core capabilities your organization needs to successfully and effectively deliver services: **collaboration, speed & agility, and insights.**



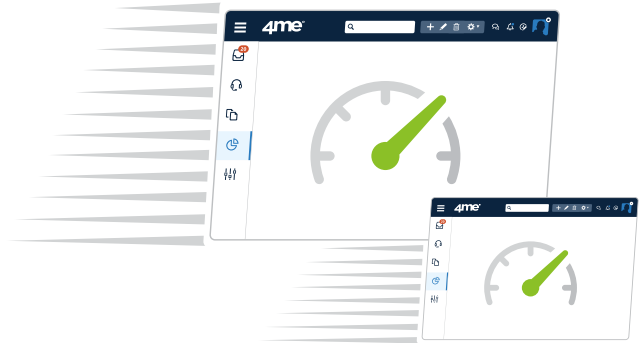
Collaboration Without Boundaries

Your organization increasingly relies on knowledge, skills, technology and capacity from third-party providers. The capability to easily and quickly collaborate is therefore essential. 4me facilitates collaboration, by providing a single production environment to all customers. Quickly connect to other organizations and start collaborating, without the need to build complex and expensive integrations.

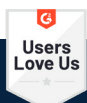
Speed & Agility

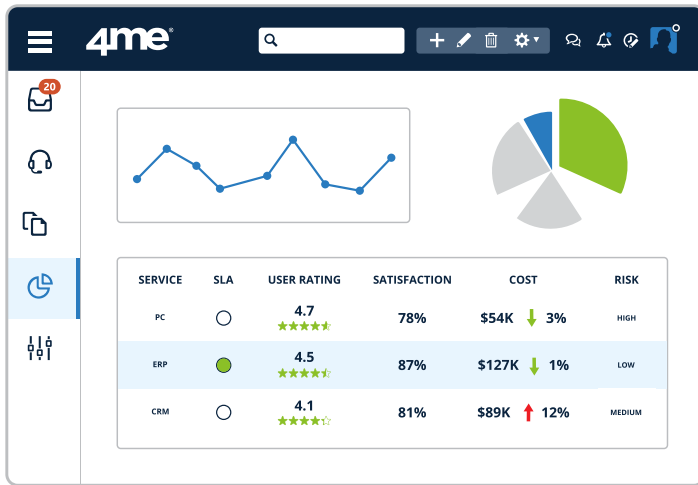
Your organization operates in a fast-paced world where quickly responding to new demands or opportunities is vital. This means that deploying new services and onboarding new teams, customers and suppliers must be simple and fast. Adapting 4me to the needs of your organization does not rely on system administrators or developers.

4me is built using modern technology and provides unparalleled performance, independent of your location and the amount of data you store.



Industry & Analyst recognition:





Insights Over Metrics

The service-centric data structure of 4me provides a holistic and organized approach to managing your services. It helps understand the relationships, dependencies, and interactions between services, their providers and users. Stakeholders can easily align expectations and objectives, and measure the agreed service levels, quality and performance.

4me provides detailed insight for each service by combining various metrics in a single dashboard.

Feature-packed


4me provides all the features you need for complete end-to-end management of your services out of the box. Manage requests, workflows and projects using a single platform. Keep track of costs, quality and user satisfaction. Automate any workflow with the 4me Workflow Automator.

Unique, Predictable Pricing

4me has a unique 'pay-as-you-go', consumption-based licensing structure that allows you to scale up or down at any time. All functionality is included in the license, so no need to pay for additional modules when you start using more features.

Global Partner Ecosystem

First-line support and implementation guidance are provided by our worldwide partner network. All our partners went through extensive training, and are reviewed and recertified annually. This ensures you receive the best possible support, in your preferred language and time zone.

	Financial Management		
	Reporting & Dashboards		
 Service Integration with other Internal Support Domains and External Providers	Resource Planning		
	Time Tracking		
	Request Fulfillment	Incident Management	Problem Management
	Release Management	Knowledge Management	Service Catalog
Webshop	Service Continuity Management	Security Management	Contract Management
User Experience Management	Demand Pipeline	Reservation Management	Live Translations
Access Management	Change Management	Asset & Config Management	Agile Development
Service Level Management	Capacity Management	Availability Management	Self Service
Risk Management	Portfolio Management	Project Management	Virtual Assistant
Enterprise Service Management			
Automation			
Integration			