



4me Shop

Benefit from a fully functional webshop

Leverage the power and flexibility of the 4me Shop to allow your customers to order products or services. Set up your shop quickly by adding items, pricing, and delivery information, and set up your order fulfillment workflows. The shop is fully integrated with existing 4me capabilities, making the webshop easy to adopt and implement.

For Managed Service Providers (MSPs), the 4me Shop provides an easy way to sell products and services via Self Service.

Existing 4me customers can even purchase these items directly from their own webshop without the need for additional logins.

Organizations can even benefit from the webshop without selling items. Allow your employees to choose their preferred peripherals, register for events or subscribe to training sessions. The possibilities are endless.

Easy to set up

Simply enable the webshop in your 4me account to make it available for your users. Add items with attractive images, a clear description, and all the necessary details about order fulfillment and delivery. Articles can be a one-time purchase as well as recurring services. Plan your special offerings by scheduling the availability of certain items.

UTP Cable 15m White

Reference UTP15W

Short description High quality Cat5e patch cables.

Full description These cables are high quality Cat5e patch cables, great for connecting up RJ45 face plates, patch panels, router modems to PCs, laptops and gaming consoles. Complete with factory fitted strain relief boots, you really can't go wrong.

▼ Pricing

Price US\$ 14.99

▼ Fulfillment

Fulfillment template **Deliver consumable**

Requires shipping Yes

Delivery duration 24:00

Calendar 24x7 (Monday through Sunday) Central Time (US & Canada)

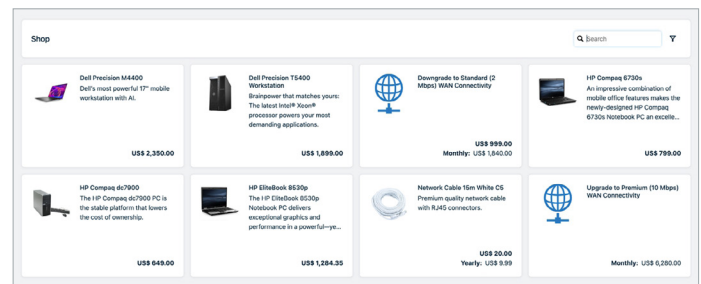
Max. quantity 50

▼ Service Offerings

- Standard (2 Mbps) WAN Connectivity
- Premium (10 Mbps) WAN Connectivity
- Extreme (100 Mbps) WAN Connectivity

Easy to use

Navigate to the webshop in Self Service. Browse the available articles or search for something specific. Add the items of your liking to your cart with a single click. Before ordering, review and, if necessary, correct the items in your cart. The delivery address is retrieved automatically from your user information; no need to add it separately. Follow the progress via the automatically created Request. It allows you to track your order just like any other Request.



Fully integrated

The 4me Shop leverages the existing capabilities of the 4me platform. Orders are registered as Requests, and the fulfillment generates Requests and Workflows for each item in an order. There's no need to change your way of working.

You can use the existing workflow capabilities to automatically generate additional approvals and fulfillment tasks and the existing reports and dashboards to track performance, costs, and customer satisfaction.

Request #	Category	Impact	Status	Desired Completion
90698	Fulfillment	None	Assigned	Tomorrow

Network Cable 15m White C5

Requested by Howard Tanner @ 06:43

Order [\[Workflow Pending\]](#) 90697 Order for Network Cable 15m White C5

Order line Fulfillment Pending Network Cable 15m White C5

Task 32126 Network Cable 15m White C5

Service instance WAN Connectivity-Widget Houston GlobalNet, Inc.

Delivery address Howard Tanner
Widget Data Center, External IT
1519 Blair Oaks Lane
Houston, TX 77027
United States

Articles

Assigned

Network Cable 15m White C5	1	US\$ 20.00
High quality Cat5e patch cables.		Yearly: US\$ 9.99
Estimated delivery: Thu, Feb 16, 2023		

Assignment

Team Service Desk GlobalNet
Member Frederic Anderson

▼ Notes

Created for order Request #90697 @ 06:43

▼ Affected SLAs

Premium (10 Mbps) WAN Connectivity for Widget Data Center (Houston) Tomorrow
Network GlobalNet



Tightly integrated with your services

Link an article to a Service Offering to make it automatically available for customers using that specific service.

There is no need to manage the visibility of items separately. You can offer specific items to a limited group of authorized users. Do you want to offer certain items to all users of the shop? No problem, this is possible as well.



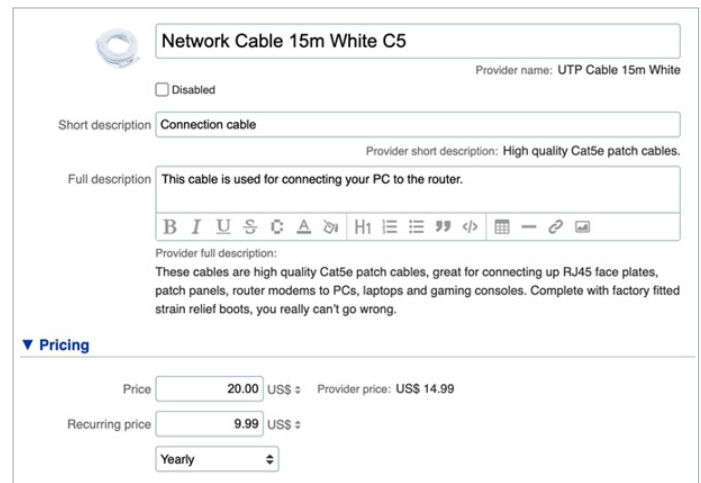
Order & fulfillment workflows

Define your own workflows for managing orders and item delivery. Order workflows can include financial approvals, and activities for billing and invoicing. Item delivery workflows allow you to predefine steps for (back)ordering, preparing, and shipping ordered articles. Each article can have its own specific fulfillment workflow.



White-label products from other providers

Are you reselling items that are offered from another 4me account? This is easy. You can make these items visible in your shop and even change the articles' names, descriptions, and pricing information. When the item is ordered, a fulfillment request is automatically created in the account of the provider of the item.



A powerful addition

The 4me Shop is a powerful addition to the 4me platform. Easy to set up and use, without additional costs. Offer your customers a streamlined experience by enabling them to order items and services, follow the progress of their orders and ask for support from a single environment.

Want to find out more about the 4me Shop? [Contact us.](#)



The **Complete** Service Management Platform

4me® combines ITSM with ESM and SIAM capabilities, enabling all internal departments, such as IT, HR, and Facilities, as well as external managed service providers, to work seamlessly with each other. At the same time, 4me provides complete visibility and control of service cost and quality.